

HEALTH BENEFITS E-NEWS

*Department of Human Resource
Management
Office of Health Benefits*

November 21, 2017

Kaiser Permanente Medical Loss Ratio Rebates

The Department of Accounts provided guidance to agencies on the Kaiser Permanente HMO Medical Loss Ratio, including information on the CIPPS processing of the rebates, in Payroll Bulletin 2017-12 dated November 13, 2017. DHRM will initiate the fund transfer to agencies beginning the week of November 20, 2017 on the Vendor Payment Revenue Refunds. The refund will be listed as Kaiser MLR Rebates. This line item will be the total refund amount for all your impacted employees.

Agencies will find a file in their FTP folder named KaiserRebates-Empty or KaiserRebates dated November 7, 2017; this will list the impacted employees for your agency. If there is no report, your agency does not have any impacted employees. Employees on the central payroll system (CIPPS) will see the rebate as a Health Incentive credit listed on their December 1st Earnings statement.

DHRM will issue refunds directly to the impacted retirees, survivors, LTD participants, and COBRA participants. These refunds are scheduled to be mailed no later than December 1.

Link to Payroll Bulletin on the DOA web site:

<https://www.doa.virginia.gov/reference/payroll/bulletins/2017/2017-12.pdf>

Augusta Health Medical Center and Medical Group Update

Even though negotiations continue, Anthem Blue Cross Blue Shield will notify members the week of November 27 that Augusta Health Medical Center and Medical Group may leave the Anthem network. The letter will be sent to all members, including those in COVA Care and COVA HDHP, who may be impacted unless an agreement is reached. Without a contract agreement, Augusta Medical Center will no longer be an in-network hospital beginning January 1, 2018, and the Medical Group of providers will be out of the network beginning February 1, 2018.

Augusta Health and Augusta Medical Group professional or institutional ancillary providers will remain in the Anthem network, including the specialties of durable medical equipment (DME), audiology, physical therapy, home health, independent laboratory and hospice.

Anthem has set up a microsite to answer questions or concerns about the pending contract terminations: <http://group.anthem.com/Augusta Health and Augusta Medical>. Below are links to the letter and lists of alternate hospitals and professional providers for use with your employees.

The Office of Health Benefits will issue further updates as information becomes available.

Letter: http://www.dhrm.virginia.gov/docs/default-source/benefitsdocuments/ohb/va_augusta-health-member-letter-final.pdf

Alternate facilities and professional providers: <http://www.dhrm.virginia.gov/docs/default-source/benefitsdocuments/ohb/alternate-hospitals-and-providers.pdf>

Health Benefits Administration Training

Health Benefits Administration – Active Employees

This two-day course is designed for agency human resources professionals, health benefit administrators and payroll employees whose job responsibilities require specific and detailed knowledge of the state's health benefits programs for Active Employees. The course provides a review of the policies and procedures for the Active State Health Benefits and the Flexible Benefits Program. It also provides an overview of the Benefits Eligibility System (BES).

Dates and Location:

February 26 & 27, 2018

8:30 am – 4pm

The POD: James Monroe Building

6th Floor, 101 N. 14th Street, Richmond, VA 23219

Instructor: Kevin M. Johnson

March 19 & 20, 2018

8:30 am – 4 pm

The POD: James Monroe Building

6th Floor, 101 N. 14th Street, Richmond, VA 23219

Instructor: Kevin M. Johnson

Health Benefits Administration – Retirement/LTD/COBRA

This one-day course is designed for the human resources or payroll professional that is responsible for the administration of an agency's health benefits program. This course focuses on the Retiree health benefits program (which includes LTD participants and Survivors) and enrollment procedures and provides an in-depth review of Extended Coverage. Also included is an overview of the State Health Plan's HIPAA Privacy Policy.

Dates and Location:

March 8, 2018

March 29, 2018

8:30 am – 4 pm

The POD: James Monroe Building

6th Floor, 101 N. 14th Street, Richmond, VA 23219

Instructor: Trae Proctor

Please contact Kevin Johnson at kevin.m.johnson@dhrm.virginia.gov if you have questions.

Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov.